



CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD

CITY NEWS

AREA CENTRAL EDITION

THE NEWSLETTER FOR THE RESIDENTS OF CAPE TOWN

October 2020 / ISSUE 53

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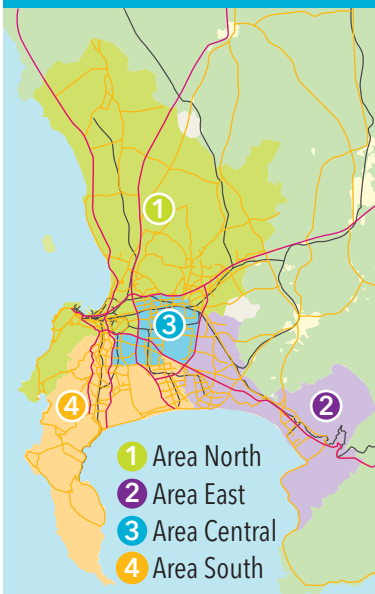


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Have your say about the City's climate change plan



AREA CENTRAL



New walkways in the central city

Construction work on a number of new walkways in the Cape Town business district has started.

Some R40 million has been invested in this 24-month project, which will improve infrastructure to ensure pedestrian safety and provide access for those with special needs. The current phase will focus on 34 streets, from St John's Street through to Old Marine Drive. In this financial year, 18 streets and intersections will receive attention, and the remaining 16 streets over the next.

The works consist of new barrier kerbs, edgings, dropped kerbs and ramps. Rehabilitation of the existing facilities entails replacement of existing asphalt and paved areas with new brick-paved surfacing, and new road markings and road signs.

The contractor's working hours will be from 07:00 to 17:30 on weekdays. Although none are anticipated, the contractor may request road closures if the need arises.



Back in business: The Table Mountain aerial cableway has reopened, with added safety measures. Only 26 passengers are admitted per ride, everyone must wear a mask, and the car is sanitised after every ride. See page 3 for what the City is doing to encourage the return of tourists.

City services and facilities largely open

Most City services and facilities are functional, but there still are some constraints. Please interact online wherever you can.

Essential City services and facilities are open, although service is generally available at reduced levels because of the implementation of sanitation and social distancing protocols, and access may be restricted.

The exceptions are non-essential services, facilities where it is difficult to implement safety protocols, and facilities that remain closed in terms of national regulations.

Essential service facilities such as cash offices and walk-in centres, clinics, driving licence testing centres, housing offices, motor vehicle registration centres and solid waste drop-off facilities are mostly open.

Most libraries are open for drop-and-collect loans and are reopening SmartCape access under limited conditions.

Recreational facilities such as public open spaces – beaches, parks, camp sites and nature reserves – are open, but community halls, sportsfields and pools are not.

Many City-managed early childhood development (ECD) centres have reopened, but there are strict safety protocols in place.

Cemeteries are open, but in terms of national regulations, funerals are limited to 50 mourners and two hours.

Do business online, please

To reduce the need for face-to-face transactions at City facilities, the City encourages residents and businesses to engage and interact with it electronically as far as possible. Many City services, including account payments, licence renewals, rebate applica-

tions and building plan submissions, are available via e-Services on CityConnect at www.capetown.gov.za.

Apart from via e-Services, municipal payments can be made in various other ways:

- Online: Register with www.easypay.co.za or www.paycity.co.za.
- EFT: Select the City as a bank-listed beneficiary. Use only your nine-digit municipal account number as reference.
- Retailers: Checkers, Pick n Pay, Shoprite, Spar and Woolworths accept payments.
- ATM: Contact your bank to add the City as an ATM beneficiary.

The City is doing all it can to address service backlogs such as pothole repairs, licence renewals and other service requests that arose during lockdown, but these will take time to clear.

- See pages 2 and 3 for more information on City services and facilities.

Protect yourself and others
Keep your distance. Wear a mask.
Wash your hands frequently.
Avoid touching your face.
Cough or sneeze with care, and safely dispose of the tissue.

R100 m Covid-19 relief funding from KfW bank

The City supported over 200 soup kitchens at the height of the lockdown, but since the partial lift of restrictions, many residents have been left without jobs, which means that the need for food aid continues.

Last month, the Federal Republic of Germany provided much-needed funding of R100 million via the KfW German Development Bank to bolster the City's Covid-19 relief efforts.

The money will be used to support more soup kitchens and early childhood development (ECD) centres, develop food gardens, and provide food vouchers that can be redeemed at spaza shops.

The funds will allow for the provision of 25 000 food vouchers per month for three months. The vouchers will be provided to ECD staff, learners and their families, and those involved in community food gardens.

The City will work with its well-established NGO partner VPUU (Violence Prevention through Urban Upgrading) to ensure that the funding is allocated correctly, and that regular reports are provided to KfW Bank. VPUU has a solid record of community development through urban upgrade and social upliftment programmes.



Souped up: German Ambassador Martin Schäfer and Executive Mayor Dan Plato at one of the soup kitchens.

Follow your City on:



www.capetown.gov.za



www.facebook.com/CityofCT



www.twitter.com/CityofCT



www.youtube.com/cctecomm

KORTLIKS

Noodsaaklike dienste en fasiliteite van die Stad is oop. Diensvlakke is egter meestal laer weens sosiale distansiering, en toegang kan beperk word.

Die meeste noodsaaklike diensfasiliteite soos betaalkantore en instapsentrums, klinieke, rybewystoetsentrums, motorvoertuigregistrasiesentrums en vasteafval-aflaafasiliteite is oop.

Die meeste biblioteke is ook oop vir af-en-oplaai-kliënte, en beperkte SmartCape-toegang is weer beskikbaar. Ontspanningsfasiliteite soos strande, parke, kampeerterreine en natuurreserve is oop, maar nie

gemeenskapsale, sportvelde en swembaddens nie.

Om fisiese kontak te beperk, word inwoners en ondernemings aangemoedig om hulle transaksies met die Stad so ver moontlik elektronies af te handel.

Baie dienste, waaronder rekeningbetalings, lisensiehuurings, aansoeke om kortings en die indiening van bouplanne, is beskikbaar onder e-Services op CityConnect by www.capetown.gov.za.

Afgesien van e-Services, kan munisipale betalings ook op 'n aantal ander maniere gedoen word, waaronder aanlyn en by 'n hele paar kleinhandelars.

KHAWUNDIBALISELE

linkonzo kunye nezibonelelo eziyimfuneko zeSixeko zivuliwe, nakuba iinkonzo zingasebenzi ngokupheleleyo jikelele ngenxa yemithetho yokuqelelana, kunokubakho ufikelelo olungephi ke kwiinkonzo.

Izibonelelo zeenkono eziyimfuneko ezifana nee-ofisi zekheshi kunye namaziko onokungena kuwo, iikliniki, amaziko ovavanyo lweelayisensi zokuqhuba, iiofisi zezindlu, amaziko abhalisa izithuthi kunye nezibonelelo zokulahla inkunkuma luvuliwe uninzi lwazo.

Izibonelelo zolonwabo ezifana neebhitshi, iipaki, iindawo zokunkampa kunye neendawo zolondolozo

ndalo zivuliwe, kodwa iiholo zoluntu, amabala ezemidlalo neepuli zisavaliwe. Ukwehlisa imfuno yeetransekshini zobuso ngobuso, iSixeko sikhuthaza abahlali kunye namashishini ukuba basebenze naso ngeendlela ze-elektroniki kangangoko kunokwenzeka.

Iinkonzo ezininzi zeSixeko, eziqika iintlawulo zeeakhawunti, ukuvuselelwa kweelayisensi, izicelo zembuyekiso kunye nokungeniswa kweepiani zokwakha zifumaneka nge-e-Services (iinkonzo zeLetroniki) kumakhasi e 'City Connect' ku-www.capetown.gov.za.

Making progress possible. Together.



Well in hand: A Law Enforcement officer using a hand-held device to issue a fine.

Now there’s a fine new City app

The City has developed a mobile application on hand-held devices that makes issuing of contravention and compliance notices, such as traffic fines, faster. The application, which is being managed in-house, will be used by the Traffic Services, Metro Police and Law Enforcement departments. The application can scan licence discs and driving licences, and has GPS technology for the correct allocation of notices by magisterial area. The built-in camera also allows the officer to record digital evidence relating to the contravention, resulting in fewer disputes in court. The Safety and Security Directorate currently has more than a 100 devices in operation that use the application, and the City intends to roll out 1 356 more devices.

Pay, interact with the City online

The City’s website offers a wide range of services and information, accessible from any mobile device. You can do the following:

- Check the status of City services and facilities reopening to the public
- Manage most transactions with the City, such as paying accounts, logging faults and service requests, and renewing licences
- Apply for rebates and relief
- Submit plans and applications
- Find tender and job opportunities, and bid for available City contracts
- Access mapping, geographic information system and open-data tools
- Learn about energy-efficient and water-wise, greener living
- Have your say

Now in-person visits to a City customer centre are seldom necessary. First check whether what you need isn’t available online at www.capetown.gov.za.

Subscribe to CityNews

If you would like CityNews delivered straight to your inbox, sign up at www.capetown.gov.za/subscribe. CityNews Online is delivered every two weeks and includes updates on recent highlights, service delivery notices, reminders and alerts.

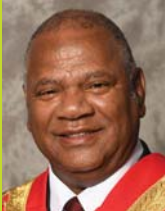
CityNews is distributed as an insert to a number of community papers and is also available at City libraries. E-mail: citynews@capetown.gov.za Fax: 021 400 1260 Postal: PO Box 298, Cape Town 8000



The City is getting back to business and service excellence

The City of Cape Town is getting back to business to achieve the level of service delivery we are known for. The national lockdown and the limitations placed on municipalities have definitely had an impact on the way we have been able to provide services. I am very thankful to the many City staff who were able to work during the lockdown, and who performed exceptionally well under difficult circumstances. Under level-1 lockdown, the City has been working hard to catch up on the unavoidable backlogs. Our roads staff have completed nearly 5 000 pothole repairs; refuse collection has continued with fewer interruptions, the greening of our parks and open spaces has since resumed. Since 1 June, the Transport Directorate

A message from the Executive Mayor, Dan Plato



has undertaken 4 647 pothole repairs, attended to 2 968 blocked stormwater catch pits, 1 219 flooding incidents and 1 152 missing stormwater covers or grids. The national lockdown also caused a backlog with motor vehicle licensing and renewals. We were the first metro in South Africa to open our cash and licensing offices, doing our utmost to perform normal transactions and work through the backlog. We completed more than 683 000 transactions, including vehicle licensing,

between June and September 2020. During a normal month, we do about 100 000 transactions. Yet in August, we processed more than 200 000 transactions, with our staff working into the evenings and over weekends to clear the backlog. We have overcome the worst of the Covid-19 pandemic together, but we cannot become complacent. As we work towards rebuilding our economy and lives, continued recovery depends on all of us – our responsibility is not over. It is vital that we continue to take the necessary precautions. Many Capetonians have been affected by the pandemic. Even though most industries have returned to operation, the need for assistance remains and we have filled the gaps wherever possible through the distribution of care packs and food relief. We are working hard to drive economic recovery,

and ask residents to work with us and support us in this drive. While challenges remain, let us celebrate the victories along the way. One of these is the amazing recovery of dam levels. Thanks to smart resilience strategies, the collective efforts of more than four million residents and good winter rains, our dams are full for the first time in six years. Let us continue our water-wise habits while consultations on tariffs and restrictions for the 2020/21 hydrological year (which runs from 1 November to 31 October) take place. It has been a challenging six months, but I am proud of your resilience. Let us keep supporting and looking out for one another as we rebuild as #OneCityTogether. – Executive Mayor Dan Plato

Report theft and damage

Theft of, and damage to, City infrastructure is an expensive problem that hurts residents.

Please help curb illegal connections, vandalism and theft of City electrical and traffic signal infrastructure by reporting incidents or suspicious behaviour. Over the lockdown, incidents of theft and damage to infrastructure such as street lighting and traffic signal power suppliers have increased. Between July and September 2020 alone, the City spent R2,2 million to replace and repair damaged and stolen electricity infrastructure. Vandalism, theft and illegal connections often affect the most vulnerable residents – much of the expenditure was in Area South, which includes Mitchells Plain, Muizenberg, Philippi and Wynberg. The City offers a reward of R5 000 to anyone who provides information that leads to an arrest, confiscation of stolen or illegal goods, or the return of illegal or stolen goods. This reward also applies to information leading to the arrest of people vandalising electricity infrastructure or installing illegal connections. Theft of uninterruptible power supplies (UPSs) and batteries from City traffic signals,

which keep Cape Town’s intersections operational during load-shedding, is widespread. Over the past financial year, the City has spent R6 571 000 on the replacement of stolen UPS units and batteries. During the lockdown period alone, there were 152 incidents – 73% of these were theft, and 27% acts of vandalism. The resultant repairs cost over R3 200 000. Some of the most-targeted areas include Bellville, Grassy Park, Manenberg, Milner-ton, Mitchells Plain, Nyanga, Parklands, Philippi, Somerset West, Strand, Strandfontein and the city centre. The branding on the traffic signal batteries is “Vision” and “Royal”. • Report damage to City electrical infrastructure via SMS to 31220 or e-mail to power@capetown.gov.za. For anonymous tip offs on illegal activity, call 112 (toll-free from a cellphone), 107 from a land-line, or 021 480 7700 for emergencies. Report damage and theft to traffic signals to the Transport Information Centre (TIC) on 0800 65 64 63. The TIC is available 24/7.



Well, well, well: The new Steenbras groundwater wellfield is controlled remotely.

First Steenbras groundwater flows

Groundwater is a key part of the City’s new water supply programme to diversify the mix of water sources available. The City started drilling at Steenbras during the drought, and the Table Mountain Group (TMG) aquifer is now producing its first yield at the Steenbras wellfield. The TMG extends from Nieuwoudtville in the north, to Cape Agulhas in the south, and Port Elizabeth in the east, and is thought to contain the largest aquifer in the world. It is a significant water source, but requires deep drilling – one borehole is 710 metres deep. There are now eight completed pro-

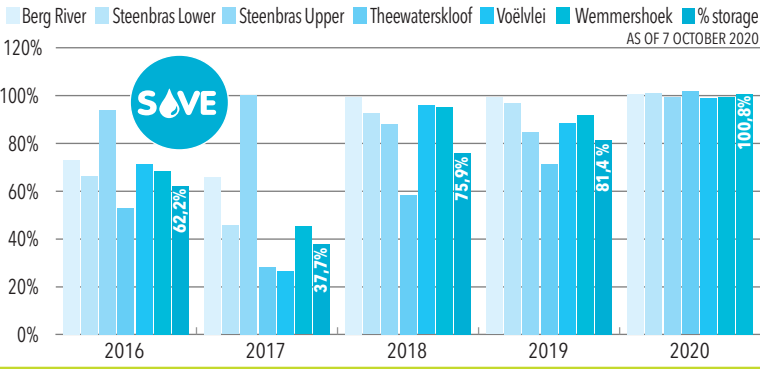
duction boreholes, yielding almost 20 million litres per day. Drilling of a further four is under way, which will increase the yield to 30 million litres per day – the equivalent of a daily water supply for around 200 000 people using 125 litres of water per person per day. The Steenbras wellfield was chosen for a potentially high groundwater yield, as well as being close to Steenbras dam so that the water can be pumped into the dam. To protect the environment, the power cables, control cables and pipelines were buried. The wellfield is operated remotely via an automated system.

Pothole backlog is being addressed

When the level-5 lockdown took effect in March, roads and stormwater services were not considered essential services according to national regulations. This meant that the City’s Roads and Stormwater depots attended to emergencies only. The lockdown also meant that depots could not prepare for winter by clearing storm drains, and wet roads are one of the key reasons why potholes form.

As the levels of the national lockdown have lowered, the staff numbers at depots have increased, and all staff are expected to return in the coming weeks to address the pothole repair backlogs. There will be many potholes to fix. Between 1 July 2019 and 26 March 2020, the City’s Transport Directorate attended to 17 415 potholes across town at a cost of over R43 million.

Dam levels – individual dams and total storage – by year



KORTLIKS

Die Stad Kaapstad is hard aan die werk om weer die diensleweringvlak te bereik waarvoor die munisipaliteit bekend is, sê uitvoerende burgemeester Dan Plato. Baie personeellede wat gedurende die inperk-ing kon aanhou werk, het ondanks die moei-like omstandighede uitstekend presteer. Werknemers van die Stad werp alles in die stryd om agterstande op alle gebiede in te haal, van padherstelwerk tot voer-tuiglisensies. Die Stad is ook besig met pogings om die ekonomie te herstel, en vra dat inwo-ners die munisipaliteit hierin ondersteun. Die vervanging en herstel van

beskadigde en gesteelde elektrisiteitsin-frastruktuur het die Stad tussen Julie en September 2020 alleen R2,2 miljoen uit die sak gejaag. Help stop onwettige aansluitings, van-dalisme en diefstal van die Stad se elek-triese en verkeersein-infrastruktuur deur voorvalle of verdagte optrede aan te meld. Skakel 112 (tolvry vanaf ’n selfoon), 107 vanaf ’n landlyn, of 021 480 7700. Agt boorgate wat rondom Steenbras-dam gesink is, lewer nou bykans 20 miljoen liter per dag. ’n Verdere vier gate word tans geboor, wat die opbrengs tot 30 miljoen liter per dag sal verhoog.

KHAWUNDIBALISELE

Sibuyela emsebenzini iSixeko saseKapa ukuze siphumeze inqanaba lokunikezwa kweenkonzo esaziwa ngako, utshilo uSodolophu weSigqeba uDan Plato. Abasebenzi abaninzi beSixeko abak-wazileyo ukusebenza ngexa lokuma ngxi kweentshukumo basebenze kakuhle kakhulu phantsi kweemeko ezinzima. Abasebenzi beSixeko basebenze nzima kakhulu ngeentsilelo kwinto yonke ukusu-ka kwiminxuma endleleni ukuya kwi-ilayisensi zezithuthi. ISixeko kananjalo sisebenzela ukuvusa uqoqosho, kwaye sicela abahlali ukuba ba-sebenze nathi kwaye basixhase kweli phulo.

Sincede sinqande ukufakwa ngokungekho mthethweni kombane, ukonakalisa kunye nokwebiwa kween-tambo zombane zeSixeko kunye neerob-hothi ngokuxela ezi zehlo okanye ukuziphatha okukrokrisayo ku-112 (umnxeba ongahlawulelwayo kwiselula), u-107 kumnxeba wasendlini okanye ku-021 480 7700. Imingxunya yezitsala manzi esibhozo iye yadrilwa kwidama iSteenbras kwaye ke ngoku likhupha phantse ama-20 ezigidi zeelitha ngemini. Ukudrilwa kweminye emine kuza kuqala, oko okuza kuza nama-30 ezigidi zeelitha ngemini.

An Ideal Clinic record for the City

The City's Health Department attained a special milestone when 79 out of 80 clinics achieved Ideal Clinic status. The Ideal Clinic programme is a national Department of Health initiative to improve the quality of primary health-care at public-sector clinics.

Twelve City clinics achieved platinum status, 45 gold, and 22 silver status. To achieve platinum status, a clinic must meet 90% of elements that affect direct service delivery and quality of clinical care to patients.

Other achievements

The City also created overflow facilities at its clinics. These were necessitated by the Covid-19 outbreak, particularly the need to ensure social distancing and to prioritise Covid-19-related cases. At the same time, general service delivery to clients continued.

During the worst of the pandemic, the following measures were implemented to manage clients at City clinics:

- An improved appointment system to reduce time spent at a clinic
- A fast lane for family planning, immunisation, pregnancy tests, etc.
- Triage and screening of patients at entry points
- Telephonic contact to recall patients and close contacts of tuberculosis patients to discuss results



Immunise, please

Due to Covid-19, the number of immunisations carried out at City clinics has dropped by 67%. This is worrying, as immunisation of children helps prevent diseases such as measles, polio, diphtheria and tuberculosis (TB).

Children typically receive 16 immunisations between birth and the age of 12, and 14 of these are administered in the first 18 months of their lives.

If not enough children are covered by the full immunisation schedule, this can result in the spread of these contagious diseases.

Parents might be hesitant to bring their children to the clinic due to the risk of Covid-19, but sticking to the immunisation schedule is essential.

Ready for tourism's return

With interprovincial travel and limited international travel permitted, the Mother City is getting ready to again welcome visitors.



Bubbling back: The iconic Adderley Street fountain has been restored to its former glory after being shut down during the drought. The City will be feeding the fountain from the same underground springs that provide water to Green Point Urban Park and the biodiversity garden.

Tourism is vital for the local economy, having contributed more than R18 billion in 2018 alone. But the Cape Town tourism sector has lost millions in revenue during the national lockdown.

Now, the City and Cape Town Tourism (CTT) are preparing to receive visitors again, armed with a comprehensive tourism bounce-back strategy intended to instil visitor confidence and revive the tourism industry for a sustainable and resilient future. Here's a look at some of its components.

Covid-safe stamp

CTT has secured the Safe Travels stamp from the World Travel and Tourism Council, and can now issue this designation to businesses such as the V&A Waterfront, who adhere to global health and safety guidelines. This will help encourage tourism.

Financial relief

The City has helped more than 152 guest-houses and bed-and-breakfasts cut costs during the pandemic by offering rates relief to the value of R2,7 million.

Eco-friendly travel

The Tournal survey in June 2020 recognised Cape Town as one of the world's best cities for eco-friendly, sustainable travel. Tournal, a travel company, rated hundreds of cities, and Cape Town made 41st place. The other African cities on the list are Nairobi (Kenya) and Marrakech (Morocco).

New travel safety app

CTT has launched a new safety app called Nomola, which pinpoints a user's location, gives immediate access to an emergency operator to talk to, and despatches help.

The app, a free download from the CTT website, uses the phone's GPS location to

tell nearby responders where the user is.

Namola also provides educational information on health and safety.

Cableway safety measures

The Table Mountain aerial cableway reopened on 1 September, with added safety measures. Only 26 passengers are admitted per ride, everyone must wear a mask, and the car is sanitised after every ride.

The company has also introduced a service for hikers to descend the mountain safely from the top station on Saturdays and Sundays between 08:00 and 15:00. Tickets are available online or at the top station.

Red bus back on the road

The City Sightseeing open-top red bus is also back in business. All bus staff have received extensive training regarding Covid-19, and preventative measures have been introduced.

Event permits available again

National regulations now allow for gatherings with limited participants, so the City's Events Permit Office is ready to process permit applications.

Events with more than 200 attendees or that require infrastructure need to apply for permits.

The City has compiled a document based on the Disaster Management Act and national directives to guide event organisers through the application process.

Event organisers will be required to comply with hygiene, health and safety protocols. Hand-sanitising, social distancing and mask-wearing practices will be monitored at all events, including those with 250 people indoors and 500 people outdoors.

• For more information, visit <http://www.capetown.gov.za/events/>.

Most trusted metro

Having earlier been named the most sustainable metro in South Africa by Ratings Afrika, the City has now also been rated as the country's most trusted metro.

Consulta's latest Citizen Satisfaction Index, which measures residents' trust and satisfaction in their municipalities, has awarded the City this rating for the seventh consecutive year.

Cape Town recorded a score of 66,0 out of a possible 100 – an improvement on its 2019 score of 64,1. It is also more than 10 points above the average score of 55,7. The City scored the highest trust rating of 72,0 out of 100 – 8,6 points above the average.

The report notes that "Cape Town has the smallest gap (-5,5) between what citizens expect and what they perceive in terms of actual delivery".

More than 50 libraries open with limited service

Another 24 City libraries are now open for the drop-and-collect service, bringing the total to 54 as part of the gradual reopening.

- **Drop:** Patrons can drop returned library material at the drop zone, by following the social distance demarcation and notices.
- **Collect:** Patrons can submit a request via e-mail or telephone, to be collected after two days or sooner, depending on workload and communication.
- **Walk-in request:** Patrons can visit the library and request items, which will be provided there and then, if possible.

Patrons can borrow 20 items at a time for 30 days. Any person entering a library will be screened, and patrons must wear a mask, sanitise their hands and adhere to social distancing rules.

Since 5 October, some libraries have started allowing a limited number of students in for two-hour study sessions on a first-come first-served basis. Access to the internet via the SmartCape system

is also provided, limited to a 45-minute session per user – also on a first come, first served basis.

Student numbers are limited to what can be accommodated in terms of the level-1 regulations. Three study sessions are allowed per day, with 15 minutes between sessions to allow for cleaning and sanitising of surfaces. Sessions are from 09:00 to 11:00, 11:15 to 13:15 and 13:30 to 15:30.

Library halls are being used to quarantine returned materials, so the available space in libraries is extremely limited.

The Athlone, Bloubergstrand, Brooklyn, Camps Bay, Goodwood, Heideveld, Langa, Lotus River, Nazeema Isaacs, Observatory, Ravensmead, Rocklands, Rondebosch and Somerset West libraries are closed due to vandalism, or for repairs and maintenance.

- See <http://www.capetown.gov.za/libraries> for more information.

Help us win ...

The World Travel Awards are an important showcase for Cape Town, which is competing in the following categories:

- World's Leading City Break Destination 2020
- World's Leading City Destination 2020
- World's Leading Festival & Event Destination 2020
- World's Leading Tourist Attraction 2020: Table Mountain, South Africa
- *Make a difference and go to www.worldtravelawards.com/vote before midnight on 25 October to cast your vote for your city.*

KORTLIKS

Die landwyse inperking het die Kaapstad-toerisme-sektor egter miljoene rande in inkomste gekos. Maar met 'n omvattende toerismeherstelstrategie maak die Stad en Kaapstadtoerisme nou gereed om weer besoekers te ontvang.

Meer as 50 Stadsbiblioteke is weer oop en lewer 'n beperkte diens. Die meeste lewer 'n af-en-oplaaidiens, waar kliënte 20 items op 'n slag vir 30 dae kan uitneem. Party biblioteke het ook 'n beperkte getal studente vir studiesessies van twee uur begin toelaat, en bied ook toegang tot die internet.

Die Stad se gesondheidsdepartement het 'n spesiale mylpaal bereik toe 79 van sy 80 klinieke Ideale Kliniek-status verkry het. Die Ideale Kliniek-program is 'n inisiatief van die nasionale gesondheidsdeparte-

ment om die gehalte van primêre gesondheidsorg by staatsklinieke te verbeter. Twaalf Stadsklinieke het platinumstatus losgeslaan, 45 goud en 22 silwer.

Die getal inentings by die Stad se klinieke het weens Covid-19 met 67% afgeneem. Inenting van kinders help voorkom siektes soos masels, polio, witseerkeel en tuberkulose (TB). Dis te verstane dat die Covid-19-risiko ouers huiwerig maak om hulle kinders kliniek toe te bring, maar dit is nietemin noodsaaklik om by die voorgeskrewe inentings te hou.

Nadat Ratings Afrika die Stad vroeër as die volhoubaarste metro in Suid-Afrika aangewys het, pryk die munisipaliteit nou ook boaan Consulta se jongste indeks van burgertevredenheid as die land se betroubaarste metro.

KHAWUNDIBALISELE

Lubaluleke kakhulu ukhenketho kuqoqosho lwengingqi, lufake iibhiliyoni ezingaphezulu kwezili-R18 ngo-2018 – kodwa ke icandelo lokhenketho eKapa lilahlekelle zizigidi kwingenisu ngexa lokuma ngxi kweentshukumo.

iSixeko kunye noKhenketho lwaseKapa (City and Cape Town Tourism) (CTT) ke ngoku balungiselela ukwamkela iindwendwe kwakhona, bexhobe ngesicwangciso sokubuyisa ukhenketho.

Angaphezulu kwama-50 amathala eencwadi eSixeko avuliweyo ngoku, kodwa ke iinkonzo zimiselwa umda. Uninzi lwezi nkonzo lolokubuyisa kunye nokuthatha iincwadi, apho abantu banokuboleka iincwadi ezingama-20 ngexesha iintsuku ezingama-30. Amathala eencwadi athile aqalile ukuvumela inani

elinyiniweyo labafundi ukuba bangene kumathala eencwadi iiseshoni zokufunda zeeyure ezimbini, ngokunjalo nofikelela kwi-intanethi.

Ngenxa yeCovid-19, ugunyolwenziwe kwikliniki zeSixeko lwehle ngama-67%. Ukugonywa kwabantwana kunceda ukuthintela izifo ezifana nemasisi, ipoliyo, isifo sokubola komqala nesifo sephepha (tuberculosis) (TB). Banokuthandabuza ukuzisa abantwana babo eKliniki abazali ngenxa yengozi yeCovid-19, kodwa ke kubalulekile ukuyigcina ishediyuli yogonyo.

Emva kokuxelwa njengeyona metro izinzileyo eMzantsi Afrika yi-Ratings Afrika, iSixeko sithathwa njengeyona metro ithenjweyo eMzantsi Afrika kuMlinganiselo wokuNeliseka kwabeMi we-Consulta.



See the climate change plan

Residents are invited to comment on the City's draft Climate Change Strategy. It outlines the actions necessary to reduce greenhouse gas emissions and become carbon-neutral, while also adapting to the negative economic, environmental and social impacts of climate change.

Climate change will have an impact on food, water and job security, flooding, heat stress and ecosystem degradation. Moreover, there's the risk of loss of international market access due to the carbon intensity of Cape Town's products and services.

The City is also developing a Climate Change Action Plan to become carbon-neutral by 2050. This is part of the City's commitment to meet the Paris climate agreement goals of limiting global warming to below 1,5 °C.

- To view the strategy and comment – before 30 October – visit www.capetown.gov.za/haveyoursay.

No permit, no fireworks displays

The City no longer provides sites for firework displays, and people wishing to host such displays must apply to SAPS for a permit to do so.

Applications should be e-mailed to capetown.explosives.cmdr@saps.gov.za. Copy in Ignatius Smart, the City's head of Fire and Life Safety, at Ignatius.smart@capetown.gov.za.

- Report the illegal sale or use of fireworks to the City on 107 (landline) or 021 480 7700 (cellphone).

Housing projects steam ahead

New homes on their way in Belhar, Delft and Gugulethu.

There has been good progress on several important new housing developments.

On 28 September, 16 new homeowners received the keys to their new homes and joined 188 other residents already living in the R55 million Breaking New Ground (BNG) development in Belhar.

The development includes semi-detached and free-standing, single-storey houses, electrical infrastructure, street lighting, open spaces and sidewalks. Once completed, the Belhar Pentech housing project will provide 340 beneficiaries with homes.

Delft housing

The City's Delft housing project, which began construction in April 2018, will provide a total of 2 407 BNG housing opportunities.

More than 800 houses are being built in this phase, and 15 beneficiaries received their completed homes recently.

Gugulethu infill project

The City is also developing the Gugulethu infill housing project, which stretches over two sites in Gugulethu and Mau Mau in Nyanga. Construction is under way, and several beneficiaries have moved in.

This is unfortunately one of many projects



Breaking new ground: The City's Delft housing project, which began construction in April 2018, will provide 2 407 housing opportunities.

ects across the metro that recently faced unlawful land occupation attempts. The City is mindful of the acute need for housing opportunities across the metro and is making every effort to address this and provide services in a planned and fair manner.

The City will continue with housing delivery, while preventing unlawful land occupation to protect housing opportunities for identified beneficiaries across the metro.

The selection of beneficiaries for housing projects is done in accordance with the

City's Allocation Policy and the City's Housing Needs Register to ensure that housing opportunities are allocated in a fair and equitable manner, without queue-jumping.

The City's draft Human Settlements Strategy proposes various developments to meet the housing need. It is out for public participation until 30 November, and residents are encouraged to comment.

Visit www.capetown.gov.za/haveyoursay for the executive summary in all three official languages, or visit any subcouncil office.

New walls improve safety of residents in Elsies River

The City, through the Mayoral Urban Regeneration Programme and in consultation with the community, has invested in the safety of residents living in the City's community residential units in Clarke Estate by installing security walls to deter opportunistic criminals.

The community of Clarke Estate had identified various safety concerns, including gang activity and smash-and-grab incidents along 35th Avenue.

The erection of security walls across the walkways between the residential



units and along a stretch of 35th Avenue was prioritised. These walkways, also referred to as "gangetjies", were often used

by gangsters to escape after shootings.

Approximately R3,8 million has been allocated to subcouncil 4 for the security walls in Clarke Estate.

The City relies on members of the public to report illegal activity, and values the support provided by community members in working together to ensure their safety.

- Report criminal activity to the City's Public Emergency Communication Centre on 021 480 7700 from a cell-phone and 107 from a landline.

Community parks upgraded

Through the Mayoral Urban Regeneration Programme, three community parks were recently upgraded at a cost of R1,8 million.

Nceba Park in Crossroads (pictured below), the district park in NY10 and Ikhezi Park in Gugulethu now each have a five-a-side synthetic soccer pitch, benches and picnic sets, upgraded gym equipment, a multi-purpose court, pathways and paving around the court.

Parks provide a place for families to connect with nature, and a space to relax and socialise.



Giel Basson Drive roadworks on track

The City is spending R38 million on the rehabilitation of a portion of Giel Basson Drive, between the N1 off-ramp and Voortrekker Road.

Work includes milling the asphalt off the lanes, recycling and strengthening by adding cement and bitumen before using it on the new asphalt layer, and installing new service ducts under the road for future services to avoid the digging of trenches across the newly rehabilitated road in future.

This portion of Giel Basson Drive is one of the main connections from the N1, and also provides a link to Cape Town International Airport.

Construction is expected to take another few months, pending any unforeseen delays.

KORTLIKS

Inwoners word genooi om kommentaar te lewer op die Stad se konsepstrategie oor klimaatsverandering. Die strategie beskryf die nodige stappe om kweekhuisgasvrystellings te verminder en by die negatiewe ekonomiese, omgewings- en sosiale impak van klimaatsverandering aan te pas. Gaan voor 30 Oktober na www.capetown.gov.za/haveyoursay om die konsepstrategie te lees en kommentaar te lewer.

Die Stad stel nie meer terreine vir vuurwerkvertonings beskikbaar nie.

'n Hele paar belangrike nuwe behuisingsontwikkelings vorder fluks. Dit sluit in die Breaking New Ground-ontwikkeling van R55 miljoen in Belhar, wat

340 begunstigdes van huise sal voorsien, en die Delft-behuisingsprojek, wat 2 407 behuisingsgeleenthede sal skep.

Veiligheidsmure is teen sowat R3,8 miljoen by Clarke Estate opgerig om misdadigers en bendebedrywighede te stuit.

Drie gemeenskapsparke – Ncebapark in Crossroads, die distrikspark in NY10, en Ikhezipark in Gugulethu – is onlangs teen ongeveer R1,8 miljoen opgeknap.

Die rehabilitasie van 'n gedeelte van Giel Basson-rylaan, tussen die N1-afrit en Voortrekkerweg, sal na verwagting nog 'n paar maande duur. Die projek kos R38 miljoen.

KHAWUNDIBALISELE

Bayemenywa ukuba banike izimvo abahlali ngeSicwangciso soTshintsho lweMozulu esiyilwayo seSixeko, esichaza amanyathelo ayimfuneko ukwehlisa ukukhutshwa kweegesi zekhabhon diokside kunye nokuziqhelanisa neempembelelo ezimbi zoqoqosho, okusingqongileyo nezasekuhlaleni. zotshintsho lwemozulu. Ukujonga isicwangciso soyilo kunye nokunika izimvo yiya ku-www.capetown.gov.za/haveyoursay phambi kowama-30 Oktobha.

ISixeko asisaboneleli ngeendawo zokubonisa ngeekhriketi, kwaye abantu abanqwenela ukusingatha imiboniso enjalo banokufaka isicelo semvume yokwenza oko kwi-SAPS, ngokuthumela i-imeyile ku-

capetown.explosives.cmdr@saps.gov.za.

Kubekho inkqubela entle ekwakhiweni kwegela lezindlu ezintsha ezibalulekileyo, njengolwakhiwo ngama-R55 ezigidi kwe-Breaking New Ground e-Belhar oluza kubonelela ngamakhaya abaxhamli abangama-340, kunye neprojekthi yezindlu yase-Delft eza kubonelela ngamathuba ezindlu angama-2 407.

Kwakhiwe iindonga zokhuselo e-Clarke Estate ezixabisala malunga ne-R3,8 yezigidi ukunqanda imisebenzi yezaphuli-mthetho namaqela emigewu.

Iipaki zoluntu ezintathu – iNceba park e-Crossroads, i-district park eNY10 kunye neIkhezi park eGugulethu – zisanda kulungiswa nge-R1,8 yesigidi.

CITY OF CAPE TOWN AND AREA CENTRAL CONTACT NUMBERS

Accounts and general enquiries
Tel 0860 103 089 (option 1)
Fax 0860 103 090
E-mail accounts@capetown.gov.za
..... contact.us@capetown.gov.za

Alcohol and drug helpline (24/7)
Tel 0800 HELP 4 U (0800 435 748)

Anti-corruption & fraud hotline
Tel (anonymous, toll-free) .. 0800 323 130

Cable theft
All-hours tel 0800 222 771

Public transport (toll-free)
Information centre 0800 656 463
Dial-a-Ride 0800 600 895

Drought and water
www.capetown.gov.za/thinkwater

Report and track faults
www.capetown.gov.za/servicerequests

e-Services
www.capetown.gov.za/eServices

Contact the City
www.capetown.gov.za/contacts

Budget
www.capetown.gov.za/budget

Tariffs
www.capetown.gov.za/tariffs

Policies and by-laws
www.capetown.gov.za/policies

Council matters
www.capetown.gov.za/council

AREA CENTRAL CONTACT DETAILS

Director: Urban Management
Wilfred Solomons-Johannes
Tel 021 400 1313

Goodwood municipal offices, Voortrekker Road, Goodwood

Subcouncil 4
Tel 021 444 0196



FOR EMERGENCIES CALL
021 480 7700
FROM ANY PHONE OR
107 FROM A LANDLINE

Municipal offices, cnr Voortrekker and Tallent Road, Parow

Subcouncil 5
Tel 021 444 3717

Municipal offices, cnr Jakkalsvlei Avenue and Kiaat Road, Bonteheuwel

Subcouncil 6
Tel 021 444 3717



Find a programme, apply for a service, access online applications and more at CityConnect at www.capetown.gov.za

Municipal offices, Voortrekker Road, Bellville

Subcouncil 11
Tel 021 444 5387/5384

Fezeka building, cnr NY1 and Lansdowne Road, Gugulethu

Subcouncil 14
Tel 021 444 0196

Fezeka building, cnr NY1 and Lansdowne Road, Gugulethu

Subcouncil 17
Tel 021 444 8788

Athlone Civic Centre, cnr Protea and Klipfontein Road, Athlone